

METHOD AND SYSTEM FOR SUPPLYING AUTOMATIC
STATUS UPDATES USING ELECTRONIC MAIL

09426573

Alan S. Fisher

Samuel Jerrold Kaplan

5 **ABSTRACT**

A system is disclosed for automatically updating the status of customers' orders and shipments via electronic mail without using a human attendant to create and send the electronic mail messages. Preferably implemented in software, the updating system allows a large set of customers to be periodically updated over a computer or communications network via electronic mail. The system includes a database for maintaining order and shipping status and other relevant information.

00000000000000000000000000000000

15 12169872.1